



## PRESS RELEASE

Kathleen Opliger Incident Commander

## \*\*For Immediate Release\*\*

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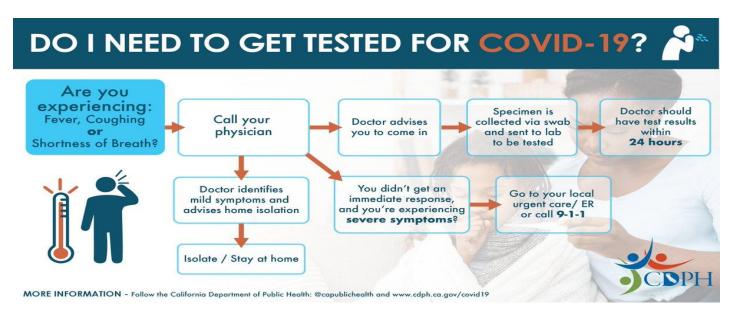
(909) 665-0763,

## **USING THE 911 SYSTEM APPROPRIATELY**

As COVID-19 cases continue to rise in San Bernardino County, our local hospitals are anticipating an increase in emergency room visits from the public; as such, this may also cause a strain on the 9-1-1 system. <u>Calling 911 and being transported by an ambulance does not guarantee a member of the public a COVID19 test or a frontline spot in the emergency room.</u> All patients transported to local area hospitals are triaged based on the severity of the injury and signs and symptoms.

## Showing Symptoms?

To alleviate excess 9-1-1 calls, if you are exhibiting flu-like symptoms, we recommend the following prior to calling 9-1-1.



Are you exhibiting COVID-19 or flu-like symptoms? Below are some important resources for medical advice, guidance and important information. As always, if you are experiencing any life-threatening emergency, please don't hesitate to call 9-1-1 to start emergency responders to your location.
San Bernardino County Resources:
San Bernardino County Public Information Line 909-387-3911, 9:00 a.m 5:00 p.m., Monday to Friday. Please note that this line is for general public information only.
San Bernardino County <b>2-1-1</b> is your one-stop connection to thousands of community services, staff to assist callers 24 hours a day. If you are outside the area or dialing 2-1-1 doesn't work at your place of business, you can always use 888-435-7565.
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